

## **Martin Ward**

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**From:** Stephen Wassell [sdwassell@yahoo.co.uk]  
**Sent:** 19 February 2009 10:53  
**To:** sales@nexusnorfolk.co.uk  
**Subject:** Double Glazing Installation 18 Feb 09

Dear Gina and Martin,

Just a follow-up to our conversation earlier.

Both my wife and I are delighted with the five windows and the door that were installed yesterday by your company's fitters. The standard both of the product, and as importantly, of the fitters' attention to details cannot be faulted. We were particularly impressed by the manner in which the fitters immediately set about work on their arrival and tidied everything away before they left.

If we need any further work done we will certainly come to you for another quotation and would have no hesitation in recommending your company to others.

Thank you again and very best wishes,  
Stephen Wassell  
Belton nr Great Yarmouth