

Brook Cottage
Back Lane
Rollesby
Great Yarmouth
Norfolk
NR29 5EA

Nexus Conservatory and Window Co Ltd
Unit H3 Abbey Farm Commercial Park
Horsham St Faith
Norwich
NR10 3JU

11th October 2009

Dear Mr & Mrs Ward

We are absolutely delighted with the quality and fitting of the windows and doors recently purchased from you.

The installation by Keith Roberts and Colin Millar was absolutely superb with the minimum of disruption to us, including their cleaning up after fitting. We cannot speak too highly of them and would be more than happy to recommend you to anyone.

We look forward to hearing from you in due course re Flemish glass for the utility window and, as discussed on 7th instant, chrome instead of gold furniture for the Hagley Two Douglas Rose door.

With best wishes for your continued success, which you and your team thoroughly deserve.

Yours sincerely



Mr & Mrs S D Ridout