

9 Pickford Close
North Walsham
Norfolk
NR28 0UH

Gina and Martin Ward
Nexus Conservatory and Window Company Limited
Unit H3
Abbey Farm Commercial Park
Horsham St Faith
Norwich
NR10 3JU

31st March 2009

Dear Gina and Martin

Re: Patio Door Installation, order No. 8359

We would like to thank you for the excellent and extremely prompt service you gave us regarding the replacement of our Patio Door.

Our thanks also to Paul Cunningham for the most satisfactory installation.

Many thanks

A handwritten signature in black ink, appearing to be 'Margaret and David Loder', with a long horizontal flourish extending to the right.

Margaret and David Loder