

Mr. G.L. & V.M. Kirby  
4 School Road, Bradenham,  
Thetford. IP25 7QU

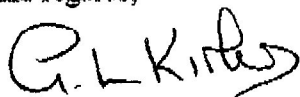
(01362) 690831 work

31 March 2010

Dear Martin and Gina,

Just a big thank you for the way you carried out our replacement windows and restyle of existing sun lounge. I can't tell you how pleased and impressed we are by the whole package. We have in the past been very disappointed when having work carried out by several of your competitors but no complaints on this front. I will have no hesitation in recommending you to friends, family and business clients. It goes without saying a big thank you and praise to your fitting team who went the extra mile to ensure our satisfaction: They were prompt, professional and extremely courteous and made no mess or damage. Full marks you make up a good team. Also your product is quality but not overpriced making the experience even nicer.

Kind regards,



Gerry & Valerie Kirby.